

A35PG Classic IP Phone User Manual





Package Contents

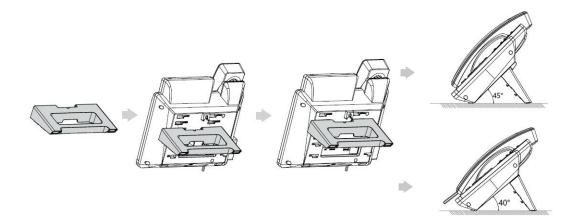
The following items are included in your package. If you find anything missing, contact your system administrator.



Note: We recommend that you use the accessories provided or approved. The unapproved third-party accessories may result in reduced performance

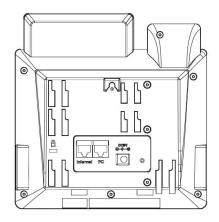
Assembling the Phone

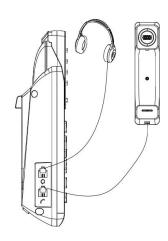
1. Attach the stand:





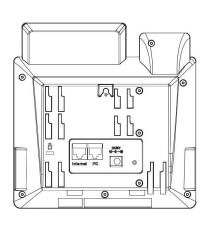
2. Connect the handset and optional headset:

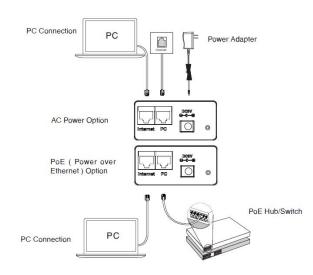




3. Connect the network and power

You have two options for network and power connections. Your system administrator will advise you which one to use.





Note:

The IP phone should be used with original power adapter (5V/1A) only. The use of the third-party power adapter may cause the damage to the phone. If you are connecting a PC to your phone, we recommend that you use the Ethernet cable provided by Yealink. If inline power (PoE) is provided, you don't need to connect the power adapter. Make sure the hub/switch is PoE compliant.



Startup

After the IP phone is connected to the network and supplied with power, it automatically begins the initialization process. After startup, the phone is ready for use. You can configure the phone via phone user interface or web user interface.



Configuring IP Phone

Configuring via web user interface

Accessing the web user interface:

- 1. Press **Menu** -> **Status** when the phone is idle to obtain the IP address of the phone.
- 2. Open a web browser on your computer, enter the IP address into the address bar (e.g., "http://192.168.0.10" or "192.168.0.10") and then press the **Enter.**
- 3. Enter the user name (default: admin) and password (default: admin) in the login page and click "Login"

Network Settings: Click Network -> Basic -> IPv4 Config

You can configure the network settings in the following ways:

DHCP: By default, the phone attempts to contact a DHCP server in your network to obtain its valid network settings, e.g., IP address, subnet mask, gateway address and DNS address.

Static IP Address: If your phone cannot contact a DHCP server for any reason, you need to configure the IP address, subnet mask, gateway address, primary DNS address and secondary DNS address for the phone manually.

Note:

The IP phone also support IPv6, but IPv6 is disable by default.

Account Settings: Click on Account -> Register -> Account

Parameters of the account:

Register Status: It shows the register status of the current account.

Line Active: You can select Enabled/Disabled to enable/disable the account.

Label: It is shown on the LCD screen to identify the account.

Display Name: It is shown as caller ID when placing a call.

User Name: It is provided by ITSP for registration (required).

Register Name: It is an authenticated ID for authentication provided by ITSP



(required).

Password: It is provided by ITSP for registration (required). Server Host: It is provided by ITSP for registration (required).

Register status icons on the LCD screen:



Registering



Note: Check with your system administrator if any error appears during the registration process or a specific configuration is required for your registration.

Configuring via phone user interface

Network Settings:

Press the **Menu** soft key when the phone is idle, select **Settings->Advanced Settings** (default password: admin)->"**Network**"->"**WAN Port**"->"**IPv4**" to configure the network.

Account Settings:

Press the **Menu** soft key when the phone is idle, select **Settings->Advanced Settings** (default password: admin)->"**Accounts**" to configure the account.

Note: For more information on account parameters, refer to "Configuring via web user interface" above.



Placing a Call

Using the handset:

- 1. Pick up the handset.
- 2. Enter the number and press the **Send** soft key

Using the speakerphone:

1. With the handset on-hook, press



2. Enter the number and press the **Send** soft key.

Using the headset:

1. With the headset connected, press to



activate the headset mode.

2. Enter the number and press the **Send** soft key.

Note: In Calling, you can press





or pick up handset to switch calling

Answering a Call

Using the handset:

Pick up the handset.

Using the speakerphone:

Press

mode.



Using the headset:

Press



Note: You can reject an incoming call by pressing

Reject soft key.

Ending a Call

Using the handset:

Hang up the handset or press the **EndCall** soft key.

Using the speakerphone:





or the **EndCall** soft key

Using the headset:

Press the EndCall soft key.

Note: You can press Reject soft key to reject a call

Redial



(C) to enter the Placed Calls list, select

the desired entry, and press (C) or Send soft key.



Press



twice when the phone is idle to dial out

the last dialed number.

Call Mute



to mute the microphone during a call.

Press



again to un-mute the call.

Call Hold

To place a call on hold:

Press the Hold soft key during an active call.

To resume the call, do one of the following:

- If there is only one call on hold, press the **Resume** soft key.
- If there is more than one call on hold, select the desired call, and press the Resume soft key.

Call Transfer

You can transfer a call in the following ways:

Blind Transfer

- 1. Press the **Trans** soft key during a call.
- 2. Enter the number you want to transfer to.
- 3. Press **B Trans** soft key.



Semi-Attended Transfer

- 1. Press **Trans** soft key during a call.
- 2. Enter the number you want to transfer to.
- 3. Press **Trans** soft key when you hear the ring-back tone.

Attended Transfer

- 1. Press **Trans** soft key during a call.
- 2. Enter the number you want to transfer to, and press the **Send** soft key.
- 3. Press **Trans** soft key when the second party answers.

Call Forward

To enable call forward:

- 1. Press the **Menu** soft key when the phone is idle, and then select **Features->Call Forward**.
- 2. Select the desired forward type.
- 3. Enter the number you want to forward to. For **No Answer Forward**, select the desired ring time to wait before forwarding from the **After Ring Time** field.
- 4. Press the **Save** soft key to accept the change.

Call Conference

- 1. Press the **Conf** soft key during an active call. The call is placed on hold.
- 2. Enter the number of the second party, and press the **Send** soft key.
- 3. Press the **Conf** soft key again when the second party answers. All parties are now joined in the conference.
- 4. Press the **EndCall** soft key to disconnect all parties.

Note: You can split the conference call into two individual calls by pressing the **"Split"** soft key.

Speed Dial

To configure a speed dial key:

- 1. Press the **Menu** soft key when the phone is idle, and then select **Features->Dsskey**.
- 2. Select the desired DSS key, and press the **Enter** soft key.
- 3. Select **SpeedDial** from the **Type** field, select the desired line from the **Account ID** field, enter a label in the **Label** field, enter the number in the **Value** field.
- 4. Press the **Save** soft key to accept the change.



Voice Message

Message waiting indicator on the idle screen indicates that one or more voice messages are waiting at the message center. The power indicator LED slowly flashes red.

To listen to voice messages:

- 1. Press or the **Connect** soft key".
- 2. Follow the voice prompts to listen to your voice messages.

Call History

- Press the **History** soft key when the phone is idle, press or to scroll through the list.
- 2. Select an entry from the list, you can do the following:
 - Press the **Send** soft key to call the entry.
 - Press the **Delete** soft key to delete the entry from the list.

If you press the **Option** soft key, you can also do the following:

- Select **Detail** to view detailed information about the entry.
- Select **Add** to Contacts to add the entry to the local directory.
- Select Add to Blacklist to add the entry to the blacklist.
- Select **Delete** All to delete all entries from the list.

Contact Directory

To add a contact:

- 1. Press the **Dir** soft key when the phone is idle, and then select **All Contacts**.
- 2. Press the **Add** soft key to add a contact.
- 3. Enter a unique contact name in the **Name** field and contact numbers in the corresponding fields.
- 4. Press the **Save** soft key to accept the change.

To edit a contact:

- 1. Press the **Dir** soft key when the phone is idle, and then select **All Contacts**.
- 2. Press or to select the desired contact, press the **Option** soft key and then select **Detail** from the prompt list.
- 3. Edit the contact information.
- 4. Press the **Save** soft key to accept the change.

To delete a contact:

- 1. Press the **Dir** soft key when the phone is idle, and then select **All Contacts**.
- 2. Press or to select the desired contact, press the **Option** soft



key and then select **Delete** from the prompt list.

3. Press the **OK** soft key when the LCD screen prompts "Delete selected item?".

Volume Adjustment

