

Q1. Why does my helmet fail to connect?

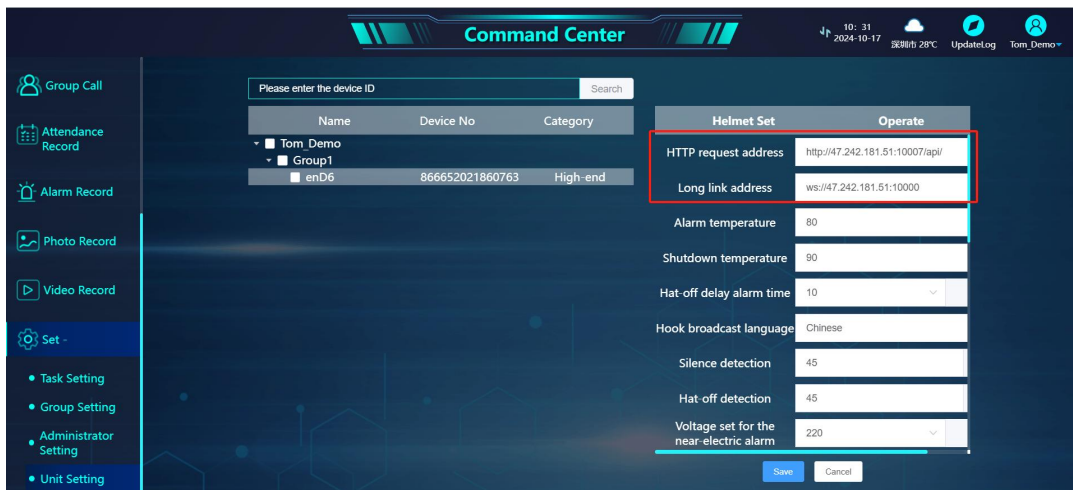
You need to confirm two places first.

1. Does your SIM or IoT card work? If not, please ask your ISP(operator).

2. In helmet website, Go to “Set>Unit Setting”, select your helmet. The HTTP request and Long link address are same as the picture below? If not, please modify it.

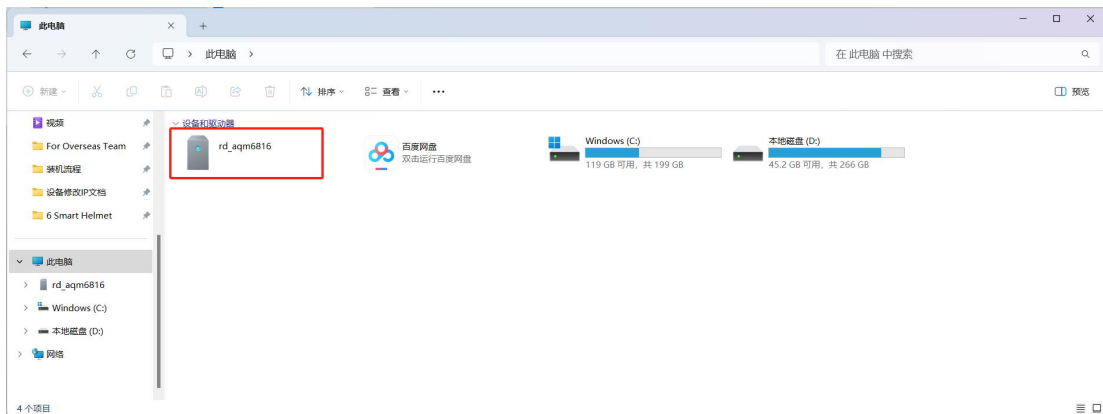
HTTP address: `http://47.242.181.51:10007/api/`

Long address: `ws://47.242.181.51:10000`

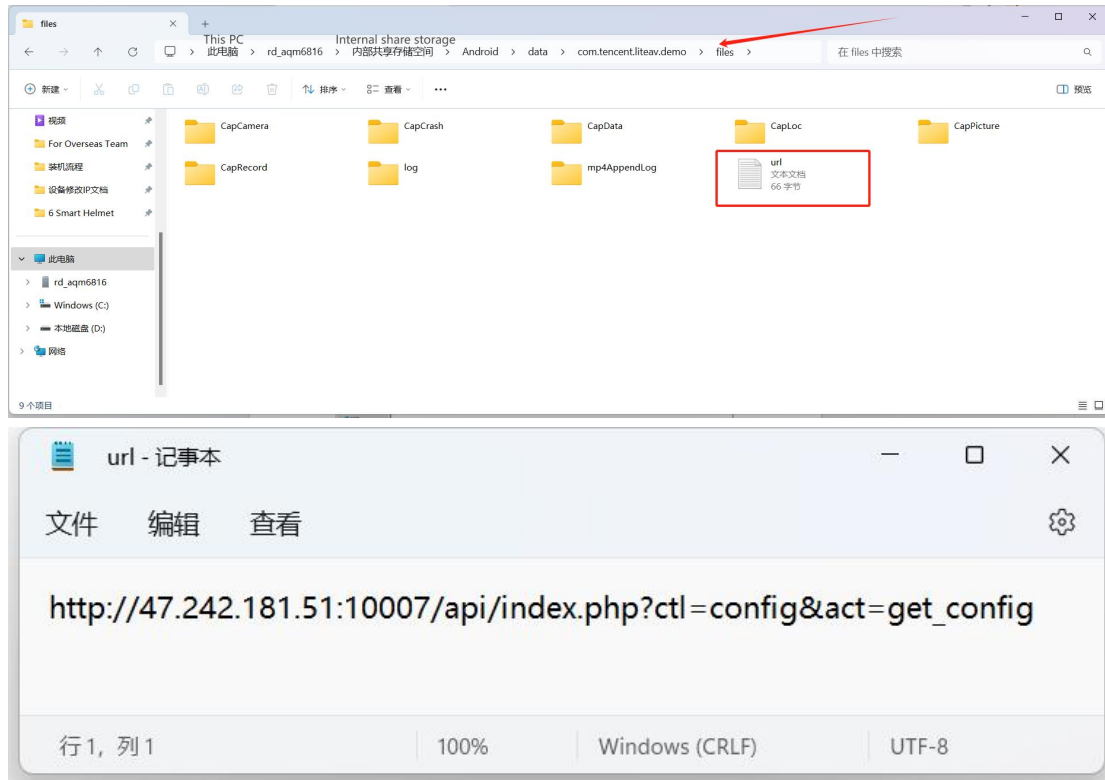


3. If step 2 is correct, connect the helmet to your laptop.

Laptop will find helmet.(use Type-C cable we provided)



Then enter into this path. If there is no url.txt, please create a txt named url on your laptop and input “http://47.242.181.51:10007/api/index.php?ctl=config&act=get_config” then save, copy and paste to this path.



After finishing all steps, please restart the helmet.

If have any question on using features of helmet website.

Please check this link. We made **how to** videos on it.

https://www.youtube.com/playlist?list=PLiZGPgcaahc89_xTCirSrtz5k5rsY4-9x